

Dear Retailers,

We hope this email finds you well. While we all adjust to these challenging times ahead, we know that you may have questions about Jasmine Bridal's operations during the Illinois state lockdown, which is scheduled to end April 7th.

Rest assured, our phone lines will remain open Monday thru Friday from 8:30 am to 5:00 pm CST for all departments. We will continue to ship rush and super rush orders to our stores. Please call or email if you want us to ship your regular reorders, hold off on rush reorders or change shipping addresses. Please make sure you speak to one of our staff members and do not leave a message. This way we can ensure that your requests has been completed.

Please email orders to [order@jasminebridal.com](mailto:order@jasminebridal.com) or fax to 630-295-5881.

For any questions, please email us at [csr@jasminebridal.com](mailto:csr@jasminebridal.com), and we will reply within one business day.

Thank you for your continued support,

*Jasmine Bridal Team*